**Ideation Phase**

**Define the Problem Statements**

|  |  |
| --- | --- |
| Date | 19 September 2022 |
| Team ID | PNT2022TMIDxxxxxx |
| Project Name | Project – Web Phishing Detection |
| Maximum Marks | 2 Marks |

**Customer Problem Statement Template:**

Nowadays people make payments through e-banking where the users need to provide they name, password, account details,etc., often for malicious reasons. This type of website is known as a phishing website. Web phishing is a threat to web services on the internet. The threats are they steal information such as name, password and account details, they steal information from large organization in different ways.

|  |  |
| --- | --- |
| I am | A bank customer |
| I’m trying to | Make payments online |
| but | The payment is made to another account |
| because | The website is a malicious website |
| Whick makes me feel | Insecure about online transaction |

**Example:**

Which makes me feel

Because

**The website is malicious website**

But

**The payment is made to another account**

I’m trying to

**Make online payment**

I am

**Bank customer**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Problem Statement (PS)** | **I am (Customer)** | **I’m trying to** | **But** | **Because** | **Which makes me feel** |
| PS-1 | Bank user | Make online payment | My account has been hacked | The website is a malicious website | Insecure about online transaction |
| PS-2 | Customer | Buy things online | My bank account details has been hacked | The website is a phishing website | Insecure about buy products online |